

*Thank You for Everything You Do for Our Members and Our Community*

Access to Healthcare Network includes local providers, like you, who have graciously offered their services to AHN members at a reduced rate in exchange for payment at the time of service. Our goal is to ensure Access to Healthcare Network functions as best possible for you and your patients and our Medical Discount Program Manager and Senior Director of Provider and Member Services are readily available to respond to your compliments or concerns.

**Medical Discount Program Manager (For all member related questions)**

Dora Garcia, Phone: 775-284-8989 ext. 811; Email: [dgarcia@accesstohealthcare.org](mailto:dgarcia@accesstohealthcare.org)

**Director of Medical Discount Program**

Dena Miguel, Phone: 775-284-8989 ext. 211; Email: [dmiguel@accesstohealthcare.org](mailto:dmiguel@accesstohealthcare.org)


Contact the **Provider Relations Manager** for questions regarding current contracted rates or to provide updates related to your practice roster, office address, phone or fax, email or any other significant changes within your practice.

**Provider Relations Manager**

Nick Olmstead, 775-284-8989 X329; Email: [nolmstead@accesstohealthcare.org](mailto:nolmstead@accesstohealthcare.org)

## Program Guidelines

- The Medical Discount Program is not health insurance and not a payer source
- Members must pay for all charges at the time of service (exceptions apply for charges billed after the fact)
- Members cannot arrange payment plans
- Members must present their card at time of service – please call our office to verify eligibility (775)284-8989 ext. 512. (Providers can also refuse treatment if a member card is not presented)
- Please contact our office to inform us of any member no call/no shows and/or late cancellations. There is a \$25 charge and our office will reach the member to advise them of the charge and re-educate about our guidelines. Note: 2 occurrences will result in permanent removal from the program.



**Tier #** → **Tier 2**

Member: **{{CONTACT\_NAME}}**  
 Member Number: T02-  
**{{CONTACT\_CLIENT\_NUMBER}}**  
 Effective Date:  
**{{CONTACT\_MDP\_EFFECTIVE\_DATE}}**@  
 "MMMM d, yyyy")

**Customer Service**  
 Member : (775) 284-8989 Ext. 511  
 Provider : (775)284-8989 ext. 512  
 Fax: (775)284-1053  
 Access Medical Discount Program is a  
 discount program (not insurance).  
 Member pays for care at the time of  
 service

<p><b>Primary Care Fees</b>            Northern Nevada HOPES            Sliding Fee Scale (see provider) or AHN Rates</p> <p><b>Hospital Fees</b>            In-Patient \$500 Per Day            /\$5,000 Max            ER \$400 Per Visit</p>	<p><b>Specialty Care Fees</b>            Initial Visit: \$160            Follow-Up: \$80            In-Office            Procedures: 50%            Of Medicare</p>	<p><b>Urgent Care Fee</b>            Visit: \$85</p>
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**Renown South Meadows is NOT a contracted provider**

Present member card to receive discounts at the following pharmacies.

Ridley's (Ely, Winnemucca)	Dahl's (Carson City, Fallon, Fernley)	
Safeway, Albertsons, Savon, Vons RXBIN: 018166 RXGROUP: AHN01000	Scolari's BIN: 016466 PCN: SCDISC	Mills BIN#: 013832 and Policy #: Freedom02 Group: Freedom2

**Members: Contact your Care Coordinator for assistance in Rx price shopping or to locate the nearest pharmacy (775)284-8989 ext. 511**



# Medical Discount Program

<b>PROGRAM FEES</b>		
<b>PRIMARY CARE</b>	<b>TIER 1 FEES</b>	<b>TIER 2 FEES</b>
New patient initial visit	\$70	\$80
Established patient follow-up and hospital rounds	\$50	\$55
Exam (PAP Smears)	\$75	\$80
In-office procedures	50% of current Medicare allowable rate.  If there is no Medical code available, cost will be 40% of billed charges.	60% of current Medicare allowable rate.  If there is no Medical code available, cost will be 40% of billed charges.
Injections	Provided at provider's cost of the drug plus 50% of the current Medicare allowable rate for administration	Provided at provider's cost of the drug plus 60% of the current Medicare allowable rate for administration
<b>Specialty Care</b>	<b>TIER 1 FEES</b>	<b>TIER 2 FEES</b>
New patient initial visit	\$150	\$160
Established patient follow-up and hospital rounds	\$75	\$80
In-office procedures	50% of current Medicare allowable rate.  If there is no Medical code available, cost will be 40% of billed charges.	60% of current Medicare allowable rate.  If there is no Medical code available, cost will be 40% of billed charges.
All surgical procedures done in an Outpatient Surgery Center or Hospital	75% of current Medicare allowable rates	80% of current Medicare allowable rates
In-Office Injections	Drug to be provided at Provider's cost plus 50% of current Medicare allowable rates for administration	Drug to be provided at Provider's cost plus 60% of current Medicare allowable rates for administration

### PRICING IN-OFFICE PROCEDURES

Visit our website at <http://www.accesstohealthcare.org/> to use our rate calculator for pricing in-office procedures. (Click on the **MDP Providers** link) Note: This tool is not applicable for pricing surgeries.

### OTHER IMPORTANT INFORMATION

- Referrals: Please fax all referrals to 775-284-1053
- Pathology: *Please do not send specimens to LabCorp as they are not a part of the MDP provider network.* Please refer our members to the following MDP contracted pathologists only. (Northern Nevada Pathology-Western Pathology Consultants and Nevada State Health Laboratory, Southern Nevada Pathology-Clinical Pathology Laboratories)
- Laboratory testing: *Please **do not refer** our members diagnostic testing or send bloodwork to **LabCorp** as they are not a part of the MDP network.* (Northern Nevada Pathology-Quest Diagnostics or Saint Mary's Hospital Laboratory or Renown Outpatient Laboratory – Main Campus, Southern Nevada Laboratory- Primex Clinical Laboratories)

***Please do not draw blood in office unless your MDP contract allows for discounted lab work.***

For a listing of all MDP contracted labs across all regions please refer to the MDP provider list which can be found on our website: <http://www.accesstohealthcare.org/> (select the option "Provider List")